

Policy for the General Data Protection Regulation (GDPR) at

Silduksfabriken i Jönköping AB

Your integrity is important to us. In our policy for handling of personal data we specify what data we collect, in what purpose, and how You can keep control over Your own data and how to contact us.

Personal data responsibility

Silduksfabriken i Jönköping AB (556444-8230), Bogla, 561 61 Tenhult , Sweden is responsible for the handling of personal data and data protection at Silduksfabriken.

What personal data do we collect and why ?

Here under we describe for what purpose we collect personal data, what type of personal data and on what legal ground we do this.

To handle enquiry and orders.

Personal data is collected to:

- Offer and deliver ordered products or service (including contacts for carry out delivery)
- Handle payments
- Handle any return of goods, claim or warranty matters.

These are the types of Personal data collected:

- Name
- Contact data (ex. address, e-mail , phone , fax nr)
- Payment information ex transactionsreference, time of transaction).
- Organisation and ID number , VAT-ID
- Customer nr
- Payment history
- Order / Offer information

Laglig grund: Fullfillment of agreements.

Terms for contact data and marketing.

E-mail address will only be used by Silduksfabriken in purpose to market our company and our products and to communicate important changes and other information from our company.

Addresses will not be shared , sold or in other way given away to other companies, unless necessary to fulfill orders and deliveries.

All group e-mails will be made so that Your e-mail address will not be shown to others.
In every marketing e-mail You will have possibility to unsubscribe for future mailing.

These are the types of personal data that are handled:

- E-mail address

The data is handled in order to:

- Send special product offers , technical and company news.
- send invitations and reminders of coming events.

Sharing and transferring of personal data

Personal data could be necessary to transfer to other companies to carry out transports, custom clearing, payments and other accounting matters.

All in order to fulfill orders and agreements.

When your personal data is given to Silduksfabrikens partners , these data shall be treated and stored under safe procedures according to Silduksfabrikens instructions. These data must only be used for the purpose they were originally collected by Silduksfabriken.

In addition to this , Silduksfabriken can by law be forced to give out data to the state (ex. Police or Tax).

Silduksfabriken strive to handle all personal data within the EU/EES and only cooperate with partners within the EU/EES that handle the personal data (ex. payments / transports).

Storage of personal data

Handling is made according to current laws and means that the personal data should not be stored longer than necessary in regard to the purpose of handling. This means in reality that data is removed when they no longer are needed.

At all handling of personal data the highest secrecy and safety must be considered.

Your rights and choices

Your right to access

We want to be open and transparent in how we handle your data. If you want more information about the handling of personal data in our company and what data we have on You, then you have the right to access of this information. Upon such a request we may ask You for more information to verify that You are the correct person, before we give out the information.

Your right to amendment

You have at all time the right to demand amendment of your personal data , If the data is not correct.

Your right to delete data

You have the right to demand a delete of Your personal data that we handle If:

- The data are no longer valid for the purpose they were collected.
- You revoke earlier acceptance of data handling and there are no legal ground for keeping the data.
- The personal data have been handled in an illegal way.
- Personal data must be deleted to fulfill a legal obligation.

There could be reasons that stop us from deleting data , If there are legal obligations that prevent us, or if the data is needed to defend legal claims.

Your right to limit the handling of data.

You have the right to request that we limit the handling of your personal data.

About cookies

Silduksfabriken does not use or handle cookies.

Handling of personal ID number

We only handle Your personal ID number when it is absolutely necessary to make a sure identification.

When enough we use instead only the customer nr , to minimize the use of person ID number.

Complaints

You have the right to send complaints to the regulator ; Datainspektionen, www.datainspektionen.se.

Contacts

For more question and information about our personal data handling, or any request of Your personal data, feel free to contact us:

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